

GUARANTEES

hesotec electrify gmbh grants for the present product a guarantee of minimum 2 years or the duration required in each country, where the product was purchased. The basis for this is the invoice date.

If the product is operated in another country, the statutory provisions for the country in which the product was purchased shall nevertheless apply. The guarantee is in no case transferable.

If modifications of any kind have been made to the product that have not been expressly approved by hesotec electrify gmbh or described in instructions for authorised service partners, the guarantee obligations on the part of the manufacturer expire with immediate effect.

On-site repair is generally excluded by the manufacturer. In the event of non-compliance, the guarantee expires with immediate effect.



NOTE !

If problems occur during operation of your product, please contact your local sales partner or an authorized dealer immediately and clarify to what extent this malfunction is covered by the guarantee. Under no circumstances should you carry out modifications or repairs to your product yourself.

hesotec electrify gmbh assures the proper operation of this product after delivery within the scope of the legally valid guarantee.

The guarantee is limited to such damage that is attributable to normal use and to obvious material or manufacturing defects.

In such cases, the manufacturer will attempt to restore the proper functioning of the product in cooperation with the local distribution partner. Any costs incurred for the transport of the product shall be borne by the customer.

The manufacturer further rejects any claims for damages resulting from improper use, negligence, modifications, repair attempts by unauthorized persons or force majeure.

Any implied guarantees, including the guarantee of merchantability or fitness for a particular purpose, are limited to the duration of the guarantee period.



NOTE !

Refer final assembly to a qualified and authorized dealer. If malfunctions occur that can be traced back to improper assembly and installation, all guarantee claims will become void. Upon request, proof of the to carry out proper assembly (by presenting any cost receipts) before the guarantee comes into force.